



Context to the nugget

Roopa talks about how she developed a sense of judgment in the new context when she moved to Omidyar Network. She talks about the fact that she now has to exercise judgment on entrepreneurs who in turn will exercise judgment on several topics that are relevant to them. She discusses how she went about acquiring that nuanced sense of judgment by understanding the world of the start-up entrepreneur and the world of technology.

Transcription

Deepak Jayaraman (DJ): Another piece in the context of the transition Roopa is the notion of judgment you have moved from a rating context to an investing context, investing in a social impact kind of context talk to us a little bit about the notion of judgment how is it different and how do you come up to speed in the kind of judgment that's required in the new context?

Roopa Kudva (RK): The social impact part of it is relatively easier because that's our first screen so our first screen is, is this organization inherently a fit with one of our predefined areas of social impact so I feel that there is less of a judgment we exercised on that front I think there's is a difference in judgement as a business leader when you are taking business decisions that you are taking for a business that you are running yourself compared with judgement as an investor I think you are one step removed because you are making a judgment about an entrepreneur who in turn has to make judgments about businesses in areas where there is not much more data which are at the front here of innovation so it makes it harder in a sense. I feel though that early stage investing is about thinking of the possibilities and figuring out the possibilities and applying judgment to what are the types of business and will this business model and will this entrepreneur succeed? I think that's the judgment we are making in the rating decisions the judgement is about the risk, what could go wrong in the sense and in running a company the judgment involves are a different set of judgments altogether, it's about competitive strategy, it's about positioning, it's about new products and things like that so I think the judgements are in three different context in that sense, in investing I feel that initially understanding the world of start-up entrepreneur was important for me to kind of learn how to think as an investor I think that was the most important part in term of commercial understanding of businesses and how the economics of business work I think that was less challenging really, it was more about how the world of technology is evolving and what are these new age entrepreneurs like, I think developing that understanding I think was the learning curve.

DJ: You talked about going beyond data to having that gut or having that instinct or wisdom, how do you build that over time? What's been your approach to strengthening that muscle?

RK: I think I feel that it happened to because of diversity of exposure I think just the fact that you are exposed to a number of different business situations, business environments, different sectors is that richness of that exposure and the diversity of that exposure is very important to developing judgment, I think and I was just fortunate I had it by the nature of the work that we did at Crisil and the fact that over time Crisil become a business which diversified beyond ratings into other areas and into geographies and countries beyond India.

Reflections from Deepak Jayaraman

DJ: I find that when leaders transition contexts to a new industry, they spend a lot of time understanding the new industry dynamics and the commercial context but often do not do enough to build a pulse of the context to make better decisions. It is worth asking the question, what I need to understand to start making better decisions here. And then gradually immerse yourself in those situations. Here Roopa talks about understanding the world of entrepreneurs and technology as the two big levers in the context of Omidyar. It is worth figuring out what are the equivalent 2 or 3 things that matter in your context that you should immerse yourself in so that you can make better decisions.

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End of nugget transcription

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- 29.02 Roopa Kudva - Early formative years
- 29.03 Roopa Kudva - Growing through the ranks at CRISIL
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- 29.11 Roopa Kudva - In summary - Playing to Potential

About Deepak Jayaraman

Deepak seeks to unlock human potential of senior executive's / leadership teams by working with them as an Executive Coach / Sounding Board / Transition Advisor. You can know more about his work [here](#).

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