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Context to the nugget

Kartik speaks about the impact of AI on jobs of the future. He cautions that it is not just the menial blue collar type of jobs that are at risk but a wider array of jobs where machines could replace man. He goes on to talk about the implication for us and how we should think about staying relevant in the future.

Transcription

Deepak Jayaraman (DJ): What's your take on what kinds of jobs, careers are at risk due to evolution in AI, which ones are AI proof and also what are the new avenues that didn't exist earlier but get created as result of this movement?

Kartik Hosanagar (KH): So, I think one of the things that's happening clearly with AI is that the jobs at are risk, are at risk are not just blue-collar jobs or the labour-intensive jobs but all kinds of jobs are required thinking, white collar jobs managerial jobs and so on. I think the job that are at risk certainly that involve simple number crunching processing data in a very straight forward manner I think those clearly at risk. The things that goes beyond number crunching, you know even things like we were talking about medical diagnosis but pretty much any job any industry you look at AI can automate a lot of things and do it better than humans, so I think there's a lot of jobs at risk the way to think about it is that if there is something that is repetitive in nature and that is done by lots of people then AI can automate that, because if its repetitive in nature and done by lots of people then you can collective massive amounts of data on what they are doing and then use a machine to learn to do what they are doing? It's things that involve personal interaction, things that are not highly repetitive in nature where there isn't that magnitude of data, things that are inherently somewhat creative in nature that are highly personalised in nature, that are harder to do and that's why I mentioned something like let's say my career switch or my career plans, because that is so individualised it requires a careful focus on what is right for me focusing on my own experiences and it's not as simple as taking data on million other people and saying that based on what worked for a million peoples here's what will work for you because I think there is so much of a very subjective individuals, life satisfaction, job satisfaction aspect to it and so it's hard to automate something like that, and so similarly I have mentioned a lot of what doctors do and nurses do is not just look at data and interpret the data and make decisions based on it but it also includes things that involve empathy that ultimately assures a patient and so I think the aspects of medicine that involve empathy are clearly protected from AI so I think those are the kinds of things and of course you know creating AI, so far so if you look at data science AI of course these are going to be jobs of the future because it will take a long time before AI can create AI but for now that's protected but ultimately I think of creativity, empathy some of these software skills will start to matter a lot more.

Reflections from Deepak Jayaraman

DJ: When I work with a client in Transition, I often ask them what was the incremental value add in the process beyond let's say reading a book, given there are hundreds of books on how to lead a life, manage a career and so on. One of the things that often comes up is the role of the Context. I like what one of my earlier Guests Anu Madgavkar, a partner at McKinsey Global Institute said. She said each one of us is a Segment of 1 in terms of our past, our operating system, our objectives, our family context and so on. While some of the broad principles in transition are understood, the challenges leaders often grapple with is how do they apply those principles to their unique context. And that is where they often see value. That also means that unless I have understood the unique context of the individual from multiple perspectives, I hold back on my views. One of my friends, who are a value investor in public markets once, told me that our professions were very different. He said, if somebody needs advise on which stock to buy, I could answer it in a minute once I understand the risk preferences of the individual. He went on to tell me that given what I do, it takes a few weeks to understand the full context and the picture to even be in a position to start adding value to the individual in making directional choices in their life.

Given each journey is a Segment of 1, linking it back to what Kartik says, hopefully machines will not be in a position to substitute humans in understanding the nuanced context that any time soon. But who knows! Time will tell I guess.

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End of nugget transcription

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Kartik Hosanagar - Nuggets

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About Deepak Jayaraman

Deepak seeks to unlock human potential of senior executive's / leadership teams by working with them as an Executive Coach / Sounding Board / Transition Advisor. You can know more about his work [here](#).

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